

**THE OVERVIEW AND SCRUTINY COMMISSION**  
**20 JULY 2006**

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**CORPORATE PERFORMANCE OVERVIEW REPORT**  
**(Chief Executive)**

**1 PURPOSE OF DECISION**

- 1.1 To inform the Executive of the performance of the Council over the fourth quarter of 2005/06 (January–March 2006).

**2 RECOMMENDATIONS**

- 2.1 **That the overall performance of the Council during the period January–March 2006 be noted.**

**3 REASONS FOR RECOMMENDATIONS**

- 3.1 To ensure that the Executive is apprised of the performance of the Council, highlighting key areas, so that appropriate action can be taken if needed.

**4 ALTERNATIVE OPTIONS CONSIDERED**

- 4.1 None applicable.

**5 SUPPORTING INFORMATION**

Performance Management

- 5.1 Part of the performance management arrangements in place within the Council is the preparation of Quarterly Operations Reports by each department. These Quarterly Operation Reports (QoRs) provide an update of progress and performance against the Service Plans, produced annually by each department.

Quarterly Operations Reports

- 5.2 Executive Portfolio-holders will have received the fourth quarter QORs for their areas of responsibility in May. QORs are also distributed to all members. Individual QORs will be considered by the Scrutiny Commission and/or Overview Panels as appropriate. This overall process ensures the involvement of all Members in performance management.

Corporate Performance Overview Report

- 5.3 The preparation of the Quarterly Operations Reports facilitates the production of a 'Corporate Performance Overview Report' (CPOR). This Report brings together the progress and performance of the Council, as a whole, thus enabling the Corporate Management Team and the Executive to review performance, highlight any

exceptions and note any remedial actions that may be necessary, either from under-performing, or over-performing services.

5.4 The CPOR for the fourth quarter January–March 2006 is shown in Annex A.

## **6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS**

### Borough Solicitor

6.1 There are no specific legal issues arising from this report.

### Borough Finance Officer

6.2 There are no direct financial implications arising from this report.

### Access Implications

6.3 There are no Access Implications arising directly from this report.

## **7 CONSULTATION**

7.1 Not applicable.

### Background Papers

QOR – Education, Children’s Services & Libraries Department – 4th Quarter 2005/06

QOR – Social Services & Housing Department– 4th Quarter 2005/06

QOR – Environment & Leisure Department – 4th Quarter 2005/06

QOR – Corporate Services & Resources Department – 4th Quarter 2005/06

QOR – Chief Executive’s Office – 4th Quarter 2005/06

### Contact for further information

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Corporate Performance Overview Report - Covering Report